



ANGELA ZGRAGGEN
Psychosynthese & Energiearbeit

Disclaimer / general terms and conditions

The techniques I use help you to activate your self-healing powers and find your mental, physical and spiritual balance. Therefore, mainly positive effects are to be expected. Nevertheless, I must mention the following. With your signature on the personal data form or the course registration, you agree to these terms and conditions.

1. Treatments

My treatments do not replace any medical or traditional psychotherapeutical treatments, but they can be supportive and can complement them. There is no guarantee of healing. For intuitive perceptions and advice as well as changes after the treatments I am not taking any liability.

I take no responsibility for direct or indirect physical, material or idealistic damages of any kind, which could result from the treatments and conversations, and their consequences.

Agreed appointments are binding. If they are not cancelled or postponed at least 24 hours in advance, the full amount must be paid.

2. Effects and reactions of the treatments

Energy treatments activate the desired process of inner purification, which is why healing reactions and detoxification symptoms can occur. These can show as increased urge to urinate or defecate, cold symptoms, tiredness, or the like and may indicate that self-healing powers are at work. However, such symptoms don't have to occur and if they do, they usually disappear within 24 hours at the latest. It's also possible that both the healing effect and any detoxification symptoms aren't felt until several days after the treatment.

To support the cleansing process, you should listen to your body's needs after the treatment, get enough sleep and drink lots of water.

3. Courses and workshops

Participation in courses and workshops is at your own risk. I am not liable for the consequences of improperly performed exercises and the resulting damage to health. Any further liability, especially under the title of compensation for damages, is explicitly excluded. I am not liable for lost items; claims for damages of any kind are excluded. Insurance in this regard is the responsibility of the course participants.

Registrations for courses and workshops are binding. Spaces will be allocated in the order of registration. The participants will receive a written confirmation of registration. After receipt of payment, the course space is definitely reserved.

Course cancellations up to 28 calendar days before the start of the course are free of charge. Cancellations 27 - 14 calendar days before the course starts will be charged 50% of the course fee.

Cancellations less than 14 calendar days prior to the start of the course are subject to full payment of the course fees. A reimbursement of course fees is only possible in case of illness or accident on presentation of a medical certificate or on providing a substitute participant. For cancellations without a medical certificate, a processing fee of CHF 20.00 will be charged.



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4. Opening hours and inability to attend

I reserve the right to change the course offer as well as the opening hours if necessary, or cancel treatment or course hours – even at short notice – in case of illness or unforeseeable circumstances. Notification will be given as soon as possible by e-mail or SMS/phone, except in unforeseeable circumstances, such as an accident or similar. Services already paid for can of course be refunded in such a case.

5. Data protection and place of jurisdiction

Customer data is treated confidentially and is subject to the legal data protection regulations. The place of jurisdiction is Zurich.